Reservation Conditions Camping Unterägeri

Reservation request

We gladly accept your reservations throughout the year. This can be done either directly online on www.campingunteraegeri.ch, by phone during office hours or by e-mail to info@campingunteraegeri.ch.

Reservation

We are happy to accept your camping pitch booking from 1 night already. Arrival and departure are freely selectable. The allocation of pitches is made by the campsite management but pitch requirements are taken into account if available. Camping Unterägeri reserves the right to adjust the allocation of pitches if this is deemed necessary for special reasons.

Booking / Prices

Only the descriptions and prices of the price list valid for the travel period apply to the contractual services. Age-related information refers to the time of the stay. Phone agreements, ancillary agreements and other assurances of any kind are only part of the contract if they have been confirmed by us in writing. The booking becomes contractually binding only with the arrival of the deposit. If the deposit does not arrive within 14 days of the reservation, we reserve the right to cancel it.

A deposit of 50% of the price of the stay has to be transferred to the following account within 14 days (cash receipt) to our account at the Zuger Kantonalbank:

Swift: KBZGCH22	IBAN: CH07 0078 7406 7370 1467 2	BLZ: 00787
zugunsten Konto: 40.673.701.467.2	Zelt Klub Zentralschweiz, Camping Unterägeri, 6314 Unterägeri	

The bank charges are borne by the customer.

Arrival / departure

The camping pitch is available from 14:00h on the day of arrival and must be released at 11:00h on the day of departure.

The booked arrival and departure dates are binding for both parties. Please inform us in time if your arrival is delayed. In the case of unannounced delay, we reserve the right to assign the camping pitch to someone else without compensation from the following day.

If you arrive later than your reservation and / or leave early, we will charge you a fee of CHF 20.- per day.

For a fee, we can also arrange a late check out until 15:00h or 18:00h on the day of departure, unless the pitch is already reserved on this day (bookable on the day of departure). Please contact uninhibitedly our reception to clarify the possibility.

Cancellation

If you are unable to travel to us, we will refund your deposit less a CHF 20.- cancellation fee as follows:

- Up to 30 days before arrival 100 % less cancellation fee
- Up to 7 days before arrival 50% less cancellation fee
- 0-7 days before arrival no refund of the deposit

We recommend the conclusion of a travel cancellation insurance.

Unterägeri, 01.05.2019